Commissioners, Staff and Older people’s views on Assisted Living Technologies

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What is COBALT?
• Response to slow uptake of new Assisted Living Technologies (ALT’s)
• Developing new ways of working with stakeholder groups to encourage adoption of ALT’s
• Putting end-users – older adults, managers, commissioners and staff in H&SC - at the centre

Commissioners
• Interviewed 9 commissioners covering political, geographical, urban/rural, wealth/deprivation, integrated/separate NHS/LA commissioning, different experiences of telecare/telehealth.
• Covered commissioner’s role and responsibilities, current technology offering and barriers and obstacles to adoption of ALTs.

Older adults views:
• Keen to use ALT when they see what it can help them achieve
• Desire a tailored learning package
• Prefer support from a professional in the community.

Health & Social Care staff
• Mixed groups of staff looking at technology in their own lives and attitudes towards technology offered to clients of their services.
• Individual interviews with key staff members
• Interactive workshops looking at specific issues such as service redesign, improving communication

COBALT Tools for Engagement
• Technology Interaction
• Show and Tell
• Technology Tours
• Pioneer Groups
• Pioneer Workshops

Main obstacle = LACK OF COMMUNICATION

Commissioners views:
• Advocate integrating health and social care,
• Feel re-ablement is an ideal opportunity for introducing ALTs
• Keen to see innovation from Government, ALT industry and voluntary sector.

Care staff views:
• Feel there is a lack of service integration around ALT,
• Want easier access to and information about ALTs,
• Want an efficient ordering system.

Funder:

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