



Quest for Quality in Care Homes

Using telehealthcare to enable integrated, anticipatory and sustainable health and care services

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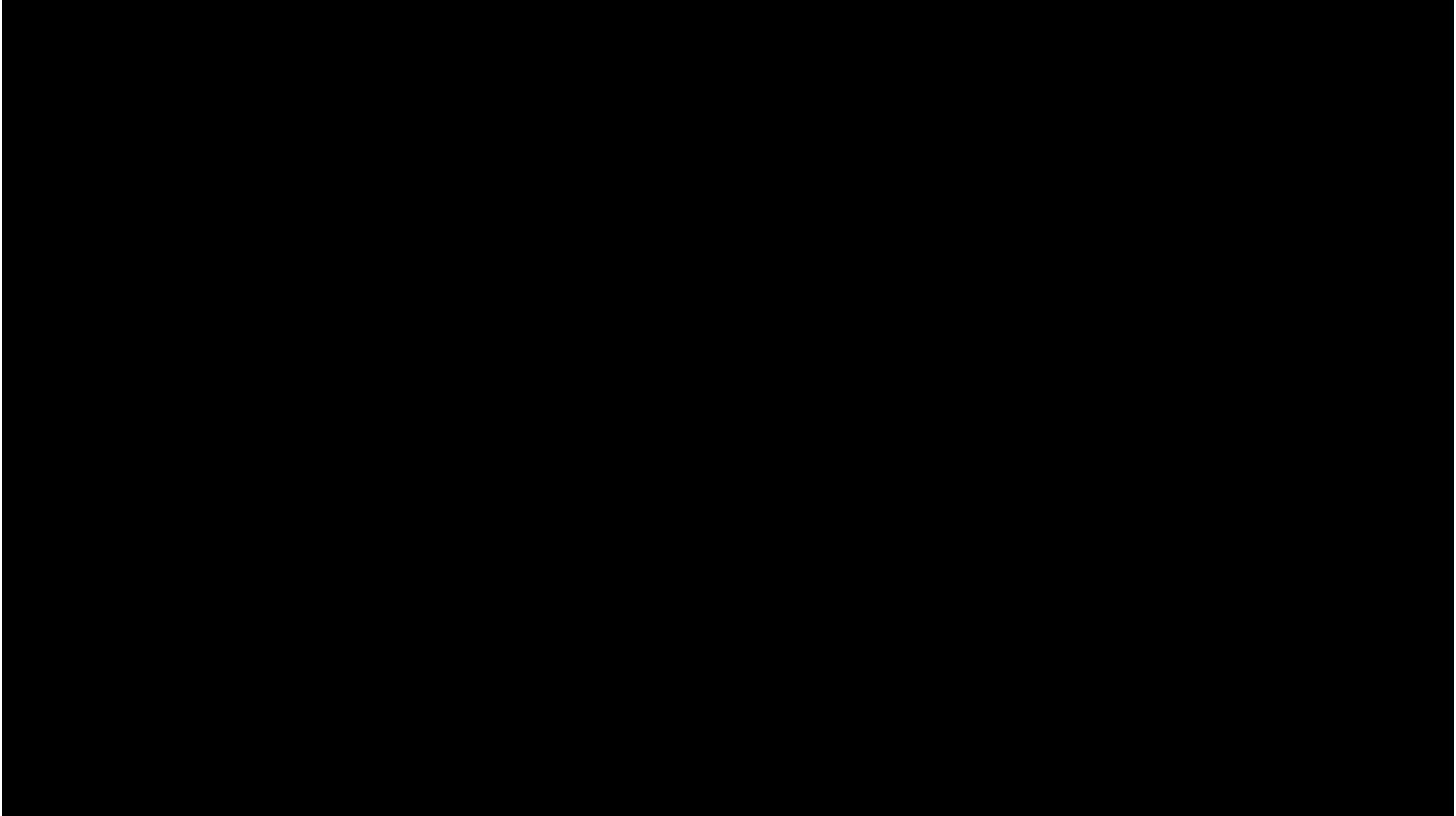
The Calderdale Story

A Proactive Model of Care

- Using technology as part of a multi-disciplinary approach to maximise efficiencies across health and social care economy.
- Enabling people to live healthier and happier lives, with greater control of their own care.
- Services becoming more integrated around the patient.

Integrated Approach







Three
key
phases

Implementation

IT – access for GPs and Quest Matrons to real time clinical records in care homes

Technology – telecare and telehealth to help provide proactive, preventative care

MDT – integrated social and clinical approach

45% Reduction in GP visits to care homes

26% Reduction in hospital stays

33% Reduction in emergency admissions

30% Reduction in hospital bed days used

£799,561 Reduction in cost of hospital stays



Impact on staff

Increased Productivity and Morale

- Reduced requirement for checks on residents
- Support and training provided on specific issues
- Staff working more proactively
- Increasing empowerment of care home staff at triage
- Increased staff confidence



Impact on patients/residents

Improved Outcomes and Quality of Life

- Helped over 1,000 people in 25 care homes
- Increased safety and reduced anxiety
- Improved self-management
- Focus on prevention through telecare
- Enhanced continuity of care – dedicated team
- Holistic care



The Future

- This new model of care is replicable
- This innovative approach aligns with Calderdale's Care Closer to Home programme and our status as a Vanguard site for NHS Five Year Forward View
- We will continue to expand our single access, multi-disciplinary system to move healthcare into the community
- The aim is to ensure the right skills and services are in the right place at the right time.

“An innovative programme, using technology to underpin integrated services, making best use of resources and improving the quality of care”

Quest for Quality



Thank you

Questions



NHS
Calderdale
Clinical Commissioning Group

Calderdale and Huddersfield **NHS**
NHS Foundation Trust

Calderdale
Council

Tunstall