HEALTHCARE DELIVERY FOR THE FAMILY UNIT
PATIENT EXPERIENCE DESIGN IN HEALTH SERVICE TRANSFORMATION

The mapping illustrated an entirely new perspective for managing the health of these patients. Even though the patient & carer lifestyle is joined up, their health management was individually fragmented. By incorporating their health needs and service delivery management, care could be optimised. We called this Family Unit healthcare.

18 innovations were identified to support the delivery of the Family Unit Healthcare journey and were tested theoretically for their validity and efficacy.

Mental health care - frequent acute episodes, homeless and out of work

"Before" state

Mental health care - frequent acute episodes, homeless and out of work

"After" state after applying some of the 18 innovations identified

86% anticipated reduction in costs to the public purse

For further information contact charlie.young@TransformUK.com | 07971 818 036 | @Charlie"