Technology Enabled Care Services: Commissioning for better outcomes

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Our ambition is to create the right commissioning environment that supports and encourages the innovative use of technology to improve health outcomes and deliver more cost effective services.
What commissioners have told us

- I want to make sure technology choices are the right ones for patients
- We need a TECS guide for commissioners by commissioners
- Technology should be used to support the health and social care interface
- A clear approach to Information Governance is needed
- Help clinicians to work smarter rather than harder
- We need to develop TECS models that ensure primary and community services have the capacity to support patients
- We would value a benefits comparison between technology and non-technology pathways
- A framework for evaluation would be a great help

Feedback from NHS Commissioning Assembly Quality & Outcomes Working Group (May 2014)
How do we create the conditions for commissioners and primary care providers to maximise benefits of telehealth?

Our ambition

What commissioners want

TECS programme

Technology as enabler

- Raise awareness and drive behaviour change
- Develop robust metrics
- Support high quality commissioning
- Improve information governance capabilities
- Simplify procurement

TECS programme
Technology Enabled Care Services Programme

Our ambition

What commissioners want

TECS programme

Technology as enabler

Technology Enabled Care Services Programme

Telecare

Telehealth / mobile health

Self-care apps

Telecoaching

Telemedicine / Telerehab
## Evaluation

### Metrics

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TECS and transformational change

Commissioner planning

Integrated care and support

General practice
Enabling self-care and patient empowerment

Personal health budgets: ‘right to have’, October 2014

House of Care
Technology Enabled Care Services

Can you help?

• Share your case studies
• Tell us about lessons learned
• Be a TECS champion

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