



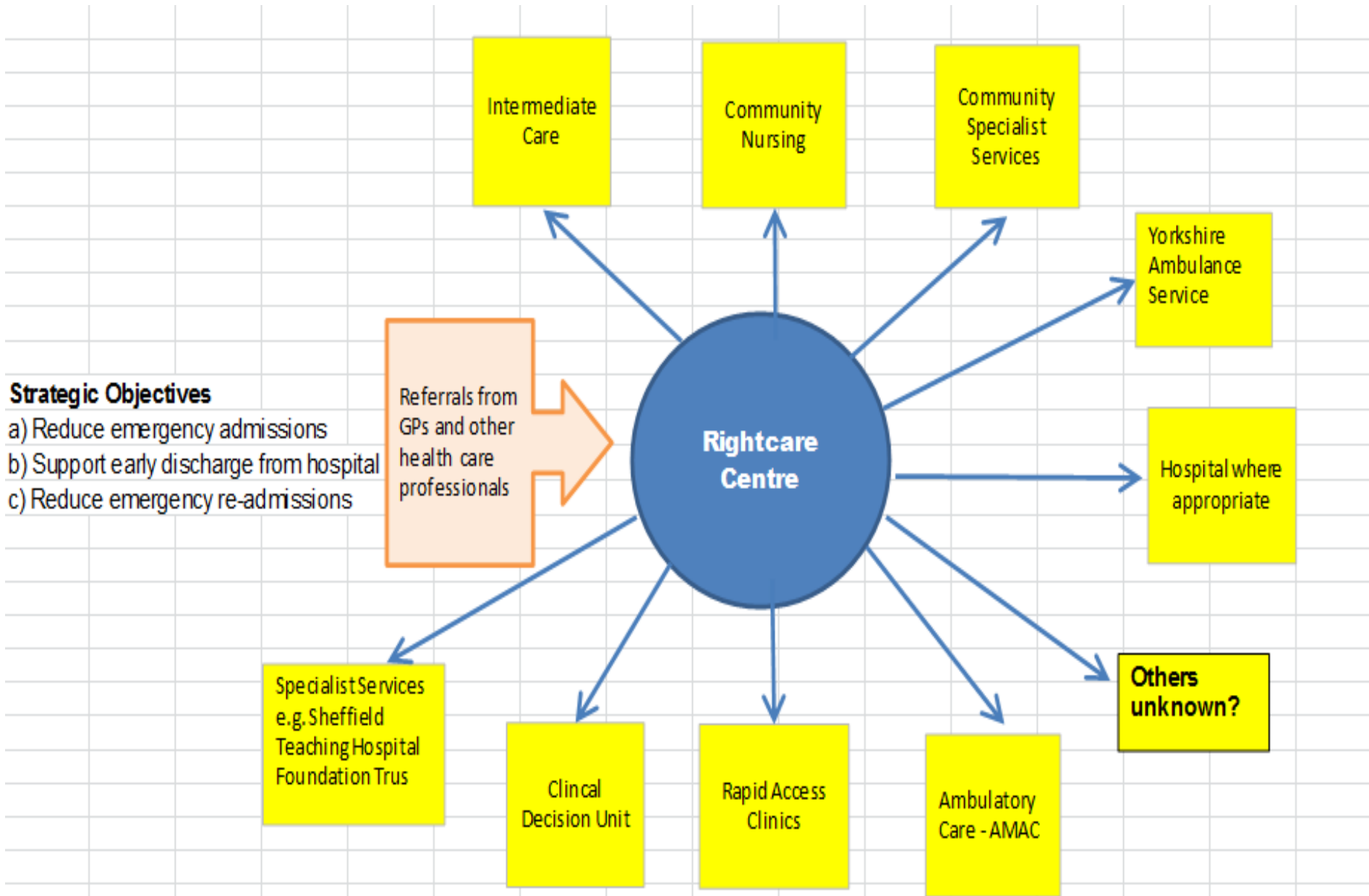
Ensuring Patients are Receiving the “RightCare” in Barnsley

Sue Wing, Deputy Director South West Yorkshire Partnership

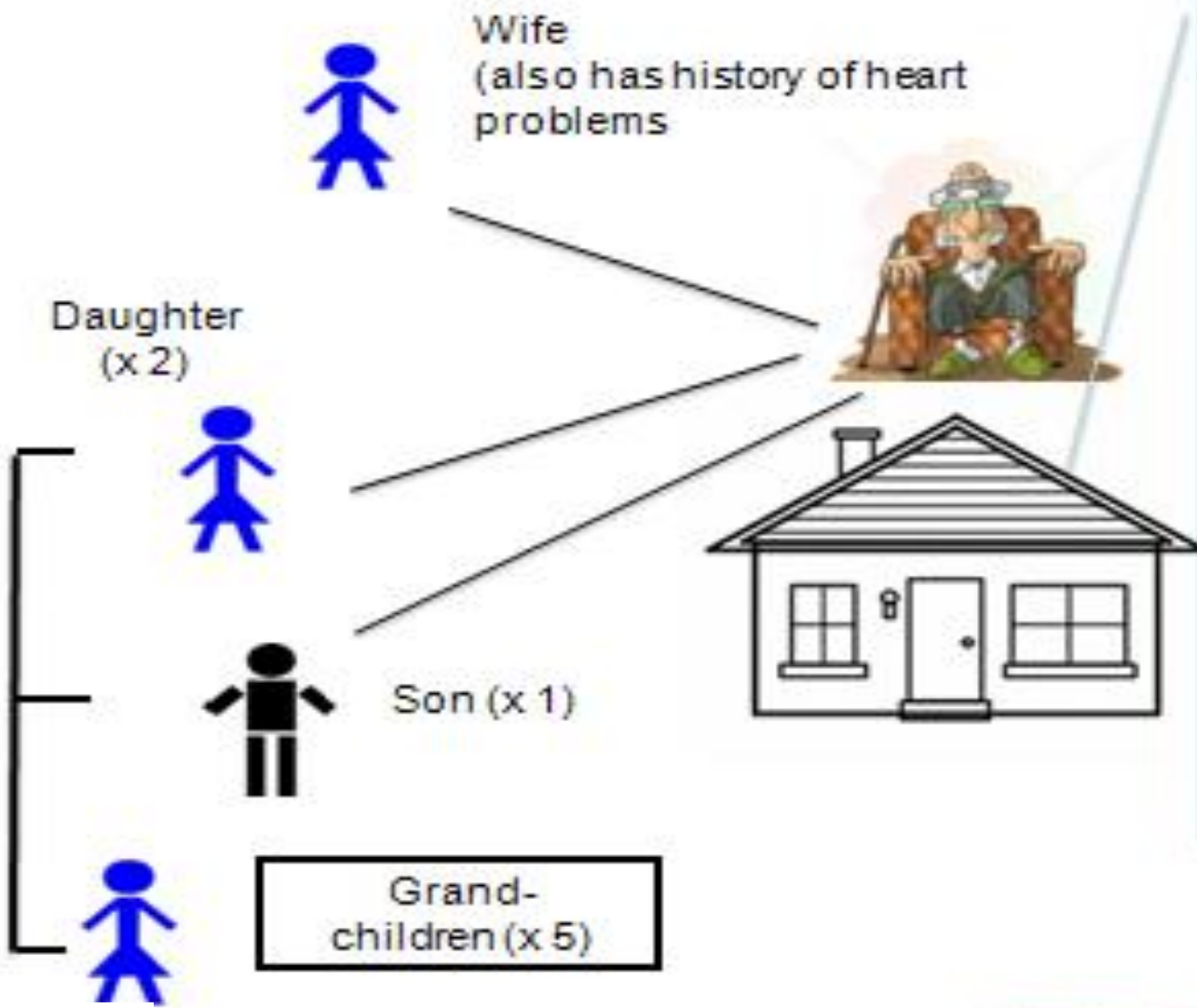
Katie Roebuck, Acting Head of Commissioning & Transformation, Barnsley Clinical Commissioning Group

Jacqui Howarth, Service Manager, RightCare Barnsley

Interdependence with other services/providers



MR SMITH'S EXPERIENCE (2014)



Mr Smith

- Born 27/10/34
- COPD
- Heart Failure
- Council tenant
- Ex-miner

Over the last 3 years...

- 6 - different agencies involved (GP, Acute Trust, Community Matron, Care Navigation Service, Independent Living at Home Service, Social Worker).
- 22 - different teams or professionals gave input.
- 128 - acute/sub-acute beds days consumed.
- 28 - assessments received.



Neighbourhood Nursing Service

Neighbourhood Delivery Model



Management
Practice Governance
Business Operational Support
(Wider Neighbourhood level)

Care Navigation / LTC F2F Service Offer

Systems Leaders
Mobilising MDT approaches
(Neighbourhood Level)

Wrap Around
Groups of Practices

Clinical Leaders
(Several Practice Populations)

Registered Workforce
(Practice Population Level)

Generic Workforce
(Practice Population Level)

Aligned to Practices

Universal Model

MDT Approaches
Wrap around Patients, Workforce & Services

- Specialist Nursing
- Intermediate Care
- Therapy Services
- Mental Health
- Yorkshire Ambulance Service
- Social Care
- Health and Wellbeing Services
- Voluntary and Community Organisations & Groups



RightCare Barnsley



Collaboration

- The Alliance is a partner Board, led by the Clinical Commissioning Group.

I could tell you.....



- Reducing Pressure
- Increasing Safety
- Saving money and sanity

Beth



Mr Smith's Story Today

Mr Smith

Mr Smith & his family and carer network are enabled to become more resilient in self managed care

Mr Smith's condition is well managed



Mr Smith is able to remain at home and be at lower risk of admission to secondary care



- 1 point of access for a referral from varying agencies
- 1 assessment process, which includes assessing for resilience and opportunity for self managed/ directed care
- 1 Care Plan, used and accessible across the spectrum of services
- A well defined and agreed visiting schedule tailored to MR Smith's needs
- Operating framework that enables a structured approach to care level, that enables escalation and de-escalation of Mr Smith's changing needs
- 1 key worker/care co-ordinator
- Reduced LOS on LTC family of services caseloads i.e. from 2 years to 6 months



With all of us in mind



Right care, Right time, Right place

- Relationships
- Resilience
- Revolutionising



With all of us in mind



- Thank you for attending
- Any Questions?!?