Untapping the hidden resource

Fatou Faye    Sara Hamilton    Charlotte Mensah

Kings Fund 16\textsuperscript{th} June 2015
Aims

Enable all children, young people and adults to maximise their capabilities and have control over their lives

Fair Society, Healthy Lives, Marmott et al 2010
Aims
£14 million spent across London on Sickle Cell Disease\textsuperscript{1}

75\% asthma admissions are preventable\textsuperscript{2}

\(\frac{1}{4}\) children have a long term condition\textsuperscript{3}

Why work differently?

“in assessing how the NHS meets the needs of young people I have found many barriers...these can make life impossible for the children and young people and their families.

health services...struggling to communicate effectively across the complex array of organisations, units and teams”

Ian Kennedy Getting it right for children and young people - Overcoming cultural barriers in the NHS so as to meet their needs , Dof H, 2010
Ian Kennedy’s recommendation:

“We must shift investment towards children and young people and the staff who work tirelessly to help them. This has to happen now”
The hidden resource:
The hidden resource:
The hidden resource:
The hidden resource:
The hidden resource:
The design process
What three problems did we agree to address?
Better conversations

http://talklab.nhs.uk
CHOOSE:

Choose your character.
Choose your character.
LifeLab: Your Condition, Your Life

You may already have different ideas about how to manage your condition; sometimes, what you want to do and what your doctors
Using technology to transform relationships
Resources

http://talklab.nhs.uk

www.talklab.org.uk
Paul Craddock
Gill Ereaut
Helen Filali
Martin Fischer
Sara Hamilton
Julie Marshall
Chris McRobbie
Bea Moyes
Linda Rodriguez
Chris Thomson
This work has been supported by....