Improving the Cancer Journey

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13th October 2015
What is ICJ?
Our strategy needs to reflect the shift in the shape of survival patterns...2030
How - ICJ works in Glasgow

- People affected by cancer at centre of service
- Offered to all with cancer at point diagnosis
- Named link officer through cancer journey
- HNA & Care planning - Shared with others involved care
- Use community assets – access to services
- Outcomes and impacts captured CRM
What - ICJ Early Impacts

- 1197 referrals – 40% of all cancers diagnosed
- 6,552 concerns identified using the HNA tool.
- 3,077 referrals to 213 agencies (3% to NHS expert)
- 46% of carers identified full carers assessment.
- 61% of patients better able to self-manage
- 50% reduction in stress following their first HNA
- Over £1m in additional financial gains
- Teachable moment – Public Health opportunity
- CRM and Data analytics
Partnership, Shared Vision & Collaboration
ICJ
Client and Carer Voice

“I was in a dark place, when ICJ link officer came along the light was switched on in my life” Client

“This is the best quality of life my brother has had in years” Carer
Thank you. Questions Action?