Specialists working in out-of-hospital settings

Ruth Robertson
Fellow, Health Policy, The King’s Fund
Specialists in out-of-hospital settings

Ruth Robertson, Fellow in Health Policy
r.robertson@kingsfund.org.uk
@RuthRobbo
Specialists in out-of-hospital settings
Findings from six case studies

Authors
Ruth Robertson
Lara Sonola
Matthew Honeyman
Beatrice Brooke
Suruchi Kothari

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Structure of presentation

› Context
› New role for hospital consultants
› Barriers and enablers
› Conclusion
Project team

› Beatrice Brooke
› Matthew Honeyman
› Suruchi Kothari
› Lara Sonola
Context

• **Primary and community care services:** increasing volume and complexity of cases without resources, skills and capacity to support them

• **Acute services:** specialist skills concentrated in hospitals

• **Patients:** waiting for treatment in hospital, fragmented service not designed around their needs.
New role for hospital consultants

1. Enhancing the skills of GPs and other health care professionals
Enhancing skills of GPs and others

- Outreach clinics jointly staffed by hospital consultants and other health care professionals
- Email and telephone helplines
- Consultant participation in multidisciplinary team meetings
- Consultant-run education sessions
- Supporting staff to work in extended roles
New role for hospital consultants

1. **Enhancing** the **skills** of GPs and other health care professionals

2. Shift to addressing patient needs along care pathway and taking **population health** focus
Imperial Child Health GP Hubs

Child health hub model

Public and patient engagement

Children, young people and their families

Specialist outreach
- Paediatricians
- Specialist nurses
- Other specialists

Open access
- Practice nurses
- Health visitors
- Children's centres
- Schools
- GPs

Source: Connecting Care for Children 2014
New role for hospital consultants

1. **Enhancing** the **skills** of GPs and other health care professionals

2. Shift to addressing patient needs along care pathway and taking **population health** focus

3. **Strategic** role in planning and evaluating services across settings
Whittington Health Respiratory Team

Whittington Health NHS

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Ideas that change health care
New role for hospital consultants

1. **Enhancing** the **skills** of GPs and others as part of multi-disciplinary team

2. Focus on whole care pathway and take **population health-based** approach

3. **Strategic** role in planning and evaluating services across settings

4. Change champion

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Ideas that change health care
Portsmouth and SE Hampshire Diabetes Service

The ‘super six’
• In patients with diabetes
• Pregnant women with antenatal diabetes
• Type 1 diabetes patients with poor control of sugar levels
• Patients with complications requiring diabetes foot care
• Patients who require insulin pump therapy
• Patients with nephropathy and receiving dialysis
Workforce barriers and enablers

› Clinical leadership + culture receptive to change
› Partnerships between clinicians + commissioners
› Workforce capacity
› Financial incentives
› Trainees embedded in new service models
Conclusions

- New role for consultants outside hospital: education, strategy, population focus, change champion
- Extended roles for primary and community care staff
- Implementation a challenge in current climate: workforce capacity and financial tightening

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