Compassion In Practice

University Hospitals Birmingham

- >1250 in patient beds
- 44% single side rooms
- 36 Bedded wards
- Royal Centre for Defence Medicine
- Major Trauma and Burns centre
- 8500 staff
- Largest critical care unit in Europe

Queen Elizabeth Hospitals Birmingham
Our Vision: Dignity for all

Based on Older People’s Champion Project
Dignity for All at UHB

- High profile project
- 490 Dignity Champions
- Clear structure for Champions
- Dignity Team
- Dignity Clinical Educators
- Dignity framework
- Communication Strategy
- Report to Trust Board via Care Quality Group
- Dignity Rounds

Dignity Conference
Seeing the person
Valuing Carers

Welcoming Volunteers
activities

Have you tried?

- Source
- Use
- Clean
- Dispose
Have you tried?

- Source
- Use
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Music
Another cup of tea and a slice of cake?:
Meal times on acute hospital wards for frail older people

• Active engagement
• Social interaction
• Reduced isolation
• Familiar routine

Partners in essential care

safe & mobile
Innovating: Communication Box

Make Specialing Special

All About Me

More About Me

Specialing Bag
- Suggested activities
  - Pictures
  - Puzzles
  - Poems
- ABC charts
Delivering High Quality and Measuring Impact

Enhancing the Environment
Has Health and Safety Gone Mad?

Thank you for listening
The greatest myth is that Health and Safety has gone mad

High Tech Medicine
needs
High Touch Care
What does good care look like?
Individual activities

Down Memory Lane
Ladies who lunch!

Film show
Friends and relatives joining us for tea

Special Days

Royal Wedding Party