Living well: improving quality of life, experience of care and reducing costs of care in Cornwall and the Isles of Scilly

Rachel Murray, Programme Manager, Kernow Clinical Commissioning Group
Jenny Atkinson, Organisational Development Manager, Age UK Cornwall and the Isles of Scilly

The Kings Fund Ideas that change health care  twitter: #olderpeople
Living Well
Cornwall and Isles of Scilly
Supporting people to live the lives they want

Rachel Murray & Jenny Atkinson
Supporting people to live the lives they want... It starts with a conversation...
Ride the world on my motorcycle
I wish for all the forgotten hugs.
I used to have them make them real again.
Respect talk to me, not at me.
I wish now that I have grey hair, hadn't become invisible.
Hello I am here.

To be listened to.

Trip to cinema.

Don't want to rely on him - he may get fed up of something to do.

I wish for a miracle cure for cancer.

Not to become grey.
This is how the team supports

Through the locality team cases are escalated by risk and complexity
Our vision

“"They treat me like a human being, not a poor worn out old thing in a chair"

“I feel part of something again"

“I have a life, not a management plan"

“I only have to tell my story once"
Living Well
Pioneer for Cornwall and the Isles of Scilly

https://www.youtube.com/watch?v=KnIMr7UAq8A

@penwithpioneer

rachelmurray1@nhs.net