Sixth annual leadership and management summit
Cultures for quality and continuous improvement in patient care   Wednesday 25 May 2016

8.30am: Registration opens, exhibition and networking

Breakfast workshop

8.45am: Leading perspectives on quality improvement strategies
Jacqueline Totterdell, Chief Operating Officer, Barts Health NHS Trust
Mary Newman, Director of Quality Policy and Strategy, Guy’s and St Thomas’ NHS Foundation Trust
Dr Nick Toff, Director for Clinical Quality Safety and Quality Support, Cambridge University Hospitals NHS Foundation Trust
Robin Staveley MBE, Partner and Head of Health Practice, GatenbySanderson

This breakfast workshop is being organised by our sponsor, GatenbySanderson.

Session one: Opening plenary
9.50am: Welcome and introduction
Professor Chris Ham, Chief Executive, The King’s Fund

10.00am: Keynote address: Innovations at ThedaCare for cost savings and quality improvement
Dr. John Toussaint, Chief Executive Officer, ThedaCare Center for Healthcare Value (United States)

10.45am: Questions and discussion

11.00am: Panel response: How can we support NHS leaders to bring about quality improvement?
Professor Maxine Power, Director of Innovation and Improvement Science, Salford Royal NHS Foundation Trust
Peter Wyman CBE, Chair, Care Quality Commission
Dr JoAnna Birch, GP, and Clinical Support Fellow for Quality Improvement, Royal College of General Practitioners, and Clinical Lead for Quality Improvement, Tameside and Glossop Clinical Commissioning Group

11.30am: Refreshments, exhibition and networking

Session two: Breakout sessions
12.00pm - 1.00pm
Delegates can attend any of the following five sessions. See page two for details.

A: Leadership for innovation: lessons from other sectors
B: Collaborative pairs as a model for coproduction
C: Exploring below the surface: why can we fall short when we try and keep patients safer?
D: Clinicians leading quality improvement
E: Leadership and culture in primary care: lessons learnt from a leadership assessment tool

1.00pm: Lunch, exhibition and networking

Session three: Creating and leading a quality improvement culture in your organisation

2.00pm: Welcome and introduction
Vijaya Nath, Director, Leadership Development, The King’s Fund

2.10pm: The Highland quality approach
Elaine Mead, Chief Executive, NHS Highland

2.30pm: Implementing leadership strategies to deliver the required culture and achieve sustained change
Suzie Bailey, Development Director and Acting Operational Improvement Director, NHS Improvement

2.45pm: Delivering continued improvements and positive outcomes for patients
Dr Ify Okocha, Medical Director, Oxleas NHS Foundation Trust

3.00pm: Questions and discussion

3.15pm: Refreshments, exhibition and networking

Session four: Leadership for innovation

3.40pm: Welcome and introduction
Marcus Powell, Director, Leadership and Organisational Development, The King’s Fund

3.45pm: Panel discussion
- How do we encourage innovation? What are the management skills and leadership capabilities needed on the journey to improvement? How do regulation and innovation sit together?

Martin Reeves, Digital Lead, Solace, and Chief Executive, Coventry City Council
Elaine Mead, Chief Executive, NHS Highland
David Mobbs, Former Group Chief Executive, Nuffield Health
Dr Nikita Kanani, GP, and Chair, NHS Bexley Clinical Commissioning Group
Professor Laurie McMahon, Co-Founder and Director, The Realisation Collaborative

4.25pm: Closing ministerial keynote address
Rt Hon Jeremy Hunt MP, Secretary of State for Health

4.35pm: Questions and discussion

5.00pm: Close of summit
12.00-1.00pm: Breakout sessions

A: Leadership for Innovation: lessons from other sectors
Maynard theatre, Lower ground floor

Marcus Powell, Director, Leadership and Organisational Development, The King’s Fund
Marcus will draw on his experience from working at Ashridge Consulting, a division of the leading Ashridge business school, where he worked with a broad range of both public and private sector clients. He will also reflect on where he started his career - at Marks and Spencer - where, by the time he left, he was responsible for learning and organisational development for a workforce of more than 75,000.

B: Collaboration pairs as a model for coproduction
Edwards room, First floor

Allison Trimble, Senior Leadership Consultant, The King’s Fund
Mark Doughty, Patient Leader Associate, The King’s Fund
Dr Manaan Kar-Ray, Clinical Director for Adult Mental Health, Cambridgeshire and Peterborough NHS Foundation Trust, and Co-Founder, PROMISE
Sarah Rae, Expert by Experience, and Co-Founder, PROMISE

In this session, Allison and Mark will share emerging learning and insights from The King’s Fund Collaborative Pairs programme. Sarah and Manaan will present their experience of co-founding Promise (Proactive Management of Integrated Services and Environments) which they set up to change the impact of restraint on both patients and staff and to explore how proactive care can be used to improve quality of care.

Sarah and Manaan will share their learning about coproduction and working collaboratively to share leadership of the Promise Project. Delegates will be invited to bring their own experience and questions about how collaborative relationships between managers, clinicians, patients and communities can work well.

C: Exploring below the surface: why can we fall short when we try and keep patients safe?
Marlborough theatre, Second floor

Dr David Naylor, Senior Consultant, The King’s Fund
Dr Suzette Woodward, Campaign Director, Sign up to Safety

The Sign up to Safety campaign is working with clinicians to understand why there is an ‘implementation gap’ between the evidence based guidance around improving quality and safety and what actually happens close to the patient. This session will offer a live demonstration of the approach they are developing.

D: Clinicians leading quality improvement
Burdett theatre, Ground floor (main theatre)

Sarah Massie, Senior Consultant, The King’s Fund
Martin Land, Director, Landmark Health Consulting, and Associate, The King’s Fund

In this session, Sarah and Martin will share learning from the Quality Improvement Fellowship Programme, supported by Health Education East of England, which aims to develop the quality improvement skills of NHS clinical leaders.

We will also hear from two advanced fellows who are currently on the programme:
Fiona Greenfield, Advanced Nurse Practitioner, Peterborough and Stamford Hospitals NHS Foundation Trust

E: Leadership and culture in primary care: lessons learnt from a leadership assessment tool
Maxwell room, First floor

Julia Fernando, Senior Analyst, Leadership Development, The King’s Fund
Dr Devin Gray, National Medical Director’s Clinical Fellow, Care Quality Commission

In this session, Julia and Devin will give attendees an insight into their project which aims to develop an improvement tool that will help GP practices discover the leadership and culture in their practice. They will share the findings that have emerged following a pilot administration of this tool and lead a discussion with the group on what this could mean for helping practices look at and improve the culture and leadership of their organisation.