

# Enhanced Healthcare into Care homes



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# About CQC: our purpose



The Care Quality Commission is the independent regulator of health and adult social care in England.

We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.



# About CQC: our role



## Register

We **register** those who apply to CQC to provide health and adult social care services

## Monitor, inspect and rate

We **monitor** services, carry out expert **inspections**, and judge each service, usually to give an overall **rating**, and conduct **thematic reviews**

## Enforce

Where we find poor care, we ask providers to improve and can **enforce** this if necessary

## Independent voice

We provide an **independent voice** on the state of health and adult social care in England on issues that matter to the public, providers and stakeholders

## What do we do now?

ASC inspections

PMS inspections

Hospital inspections as part of community services

Enhanced primary care into care homes

MDT in reach

Re-enablement and rehabilitation

Excellent end of life and dementia care

Workforce development

Telehealth and IT

Joint commissioning of care

What could we do better?



Cross directorate working

Enhance older people population group in general practice

Think about how we assess MDT working

Think about intermediate care or re-enablement beds differently from normal care homes beds

Think about telehealth and how we take this forward

# What are we doing?



Internal and external workshops held in September

How can we address the challenges going forward and what can we do differently?

Outputs fed into quality improvement groups to be taken forward as part of next phase of inspection work

# What are we doing?



End of life care

Oral health

Discharge from hospitals

Older people population group

Digital strategy

Place based work

What else could we do?



Could we develop a data set that told us about quality in a care home?

Can we look at well being and preventing deterioration?

# Why a new strategy?

## A changing environment

Use and delivery of regulated services is changing

CQC must deliver its purpose with fewer resources

## Adapt and improve

We want to become more efficient and effective to stay relevant and sustainable for the future

The public, and organisations that deliver care, have told us we have improved but we know there is more to do



# Our new strategy



Our ambition for the next five years:

A more targeted, responsive and collaborative approach to regulation, so more people get high-quality care



# Four priorities to achieve our strategic ambition

1. Encourage improvement, innovation and sustainability in care
2. Deliver an intelligence-driven approach to regulation
3. Promote a single shared view of quality
4. Improve our efficiency and effectiveness



Thank you



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