AVOIDING UNHAPPY RETURNS
OUR ORGANISATION

We are one of Britain’s largest voluntary organisations.

We help more than 35,000 volunteers to give care and support so that 100,000+ older people can continue to live independent lives.
Our purpose...

The challenges may have changed over the years but our purpose remains the same...

Royal Voluntary Service inspires volunteers to solve the greatest social challenge of their time

“We are only activated by one desire – what we can do for the community and how we can help the nation strengthen itself.“

Lady Reading founder of Royal Voluntary Service
GREATEST SOCIAL CHALLENGE OF OUR TIME

Two-thirds of people admitted to hospital are over 65

Readmissions within 30 days costs the NHS £2.2 billion per year

In 10 years re-admissions have risen 88% for those 75+
SEAMLESS CARE

- Leicestershire Hospital 2 Home scheme runs in hospitals in six districts
- Volunteers identify vulnerable patients via ward rounds
- Post return home assessment at 6 weeks to determine future care needs
- Seamless transfer to Good Neighbours scheme where needed
- Continuity of care via same volunteer
- Transport and social support enables older person to re-engage with society
- Volunteer continues to monitor and maintain wellbeing of individual
They have gained confidence

The service has made a positive difference to their lives

Independence to them is very important

They look forward to their visits
MEET VIOLET...
ACHIEVEMENTS IN YEAR ONE

- 603 Referrals
- 5,600 Interactions with older people
- 7.5% Readmitted – half national rates
- 1,200 Outcomes for individuals achieved
FUTURE OF CARE?
Thank You