Policy levers for making change happen

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twitter: #olderpeople
Clinical and service integration
The route to improved outcomes

Making our health and care systems fit for an ageing population

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Levers for change

- Government policies
- Provider led innovation
- Patient and user led innovation
- Commissioning
- Payment systems and incentives
- Regulation
- Leadership
Government policies – transforming primary care

› Named accountable GP for people aged 75 plus
› Proactive care for 800,000 most vulnerable
› Better care fund
› Integrated care pioneers
Provider led innovation

- Many of the case studies in David’s paper are provider led
- Simon Stevens wants to encourage innovations in care models with local flexibility
- In some areas providers are collaborating to integrate care
- Can this be done without breaking rules on competition?
- And without fears of ‘take over’?
Patient and user led innovation

- The third sector is actively showing the way in some areas
- Personal health budgets are another route
- Greater support for carers is receiving attention
Where service integration and continuity of care is important to secure the best clinical outcomes, patient experience and value for money (for example, in end of life care), the intention is that commissioners will be able to go to competitive tender and offer the service to one provider or ‘prime contractor’. In this model, patients would still have choice of treatment, setting or lead clinician, and potentially of provider for certain services within the pathway.

(DH, 2011)
Payment by Results
How can payment systems help to deliver better care?

Authors
John Appleby
Tony Harrison
Loraine Hawkins
Anna Dixon
Options for paying for care

- PbR
- Bundled payments
- Episode payments
- Year of care tariff
- Programme budgets
- Capitated budgets
- Quality incentives
Regulation

- CQC needs to avoid regulating in silos
- But how to make a reality of its commitment to assess how well care is integrated?
- Could CQC undertake place-based regulation across organisations and services for older people?
Reforming the NHS from within
Beyond hierarchy, inspection and markets

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