



## Personalised care in practice: lessons learnt and next steps

### WEEK ONE

15–21 March



### Test your connection

Make sure you are using an up-to-date web browser. We recommend using **Google Chrome** or Firefox on a **laptop or computer**.

Log in and get familiar with the platform.

Watch the **welcome video** in the lobby.

Click on **'chat to attendees'** and introduce yourself in the main room. Tell people where you work and what you're looking forward to getting out of the event.

### WEEK TWO

22–28 March



### Attend the event

Watch the presentations, **submit your questions** and take part in the **polls**.

Engage with other delegates in the main room or via private **one-to-one messaging**.

Take part in our **competition** to reach the top of the leaderboard and be in for a chance of winning one of three **£100 John Lewis gift cards**.

Visit the **exhibition stands** and view all of the free resources.

### WEEKS THREE AND FOUR

29 March–11 April



### Catch up and complete

The platform closes on **Sunday 11 April** so use these two weeks to:

- re-watch presentations or **catch up** on those you missed
- download all of the **slides and resources**, including those in the exhibition hall
- **connect with people** you want to talk to after the event and share your details to take the conversation offline.

Receive your **certificate of attendance** on Monday 12 April.