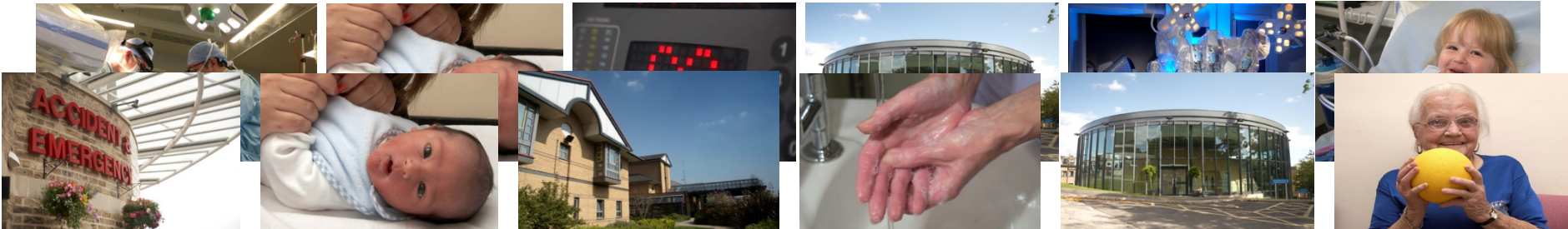


Virtual Ward

The Bradford journey.....

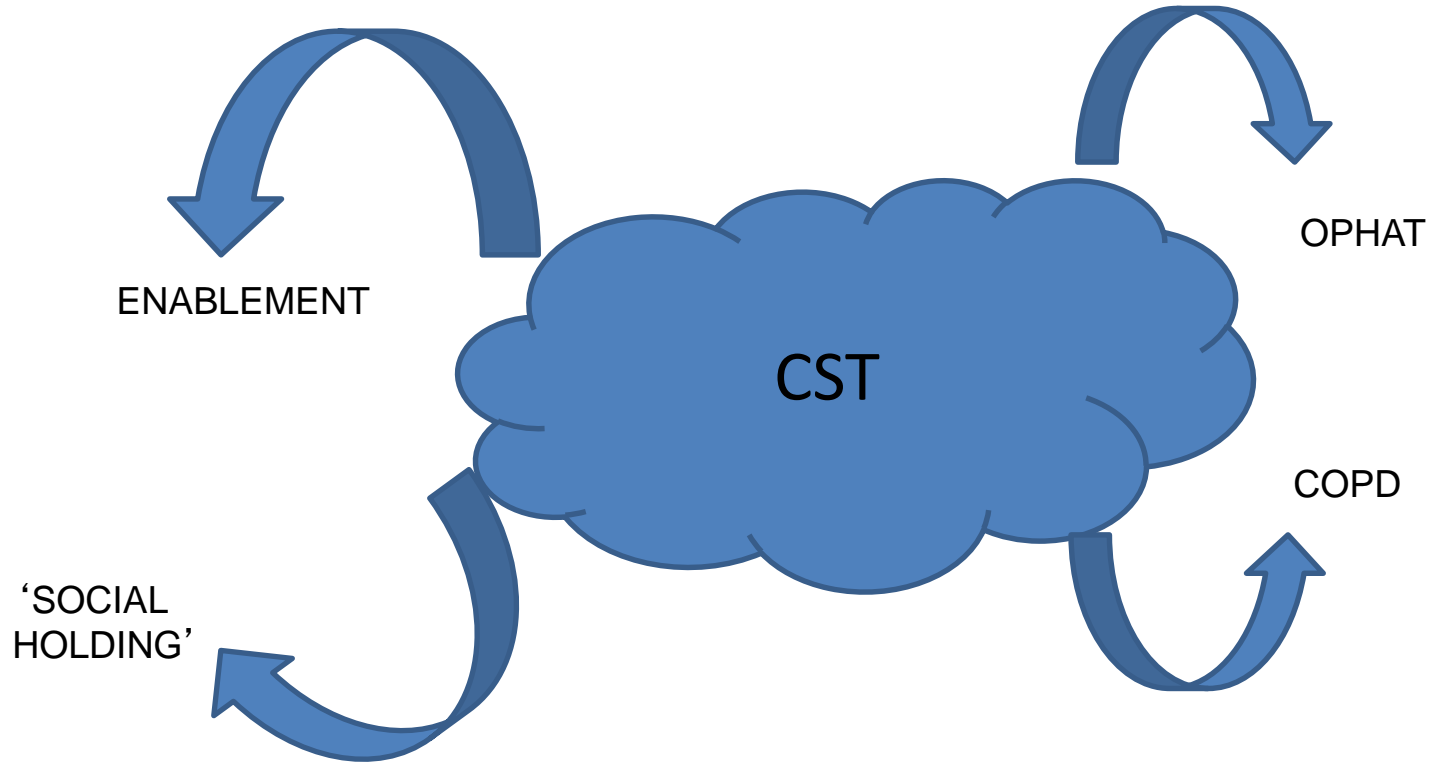




‘ two steps forward one step back’

the beginning..

- 1998-2004 ‘Acute assessment unit for older people’
- 2010 ‘Transfer and Transformation’
 - interface geriatrics
 - readmission penalty
 - integration agenda



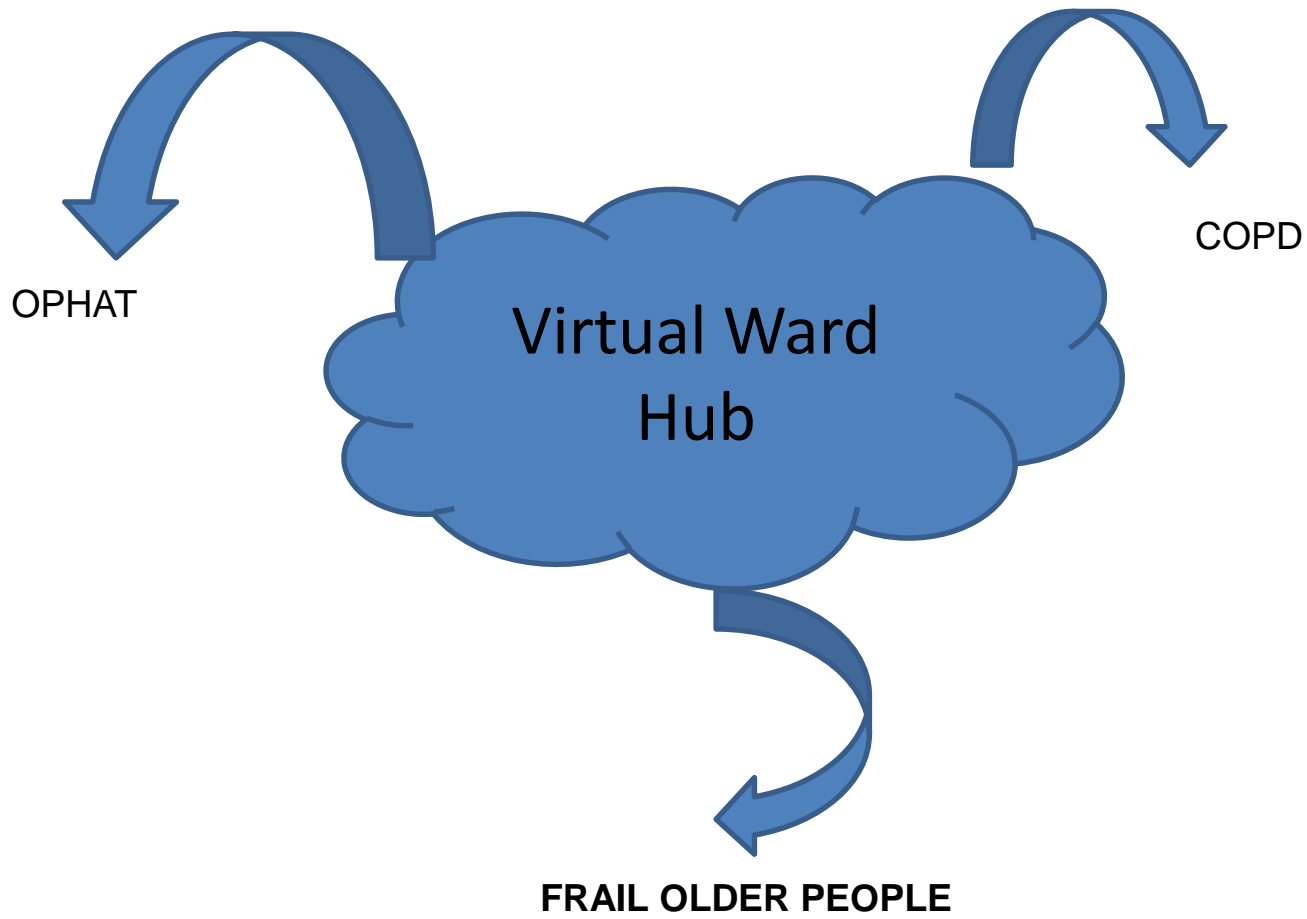
- multidisciplinary
- good links with primary and social care

added

- geriatrician
- formalised MDT
- added a **frail older people pathway**

and rebranded

now...



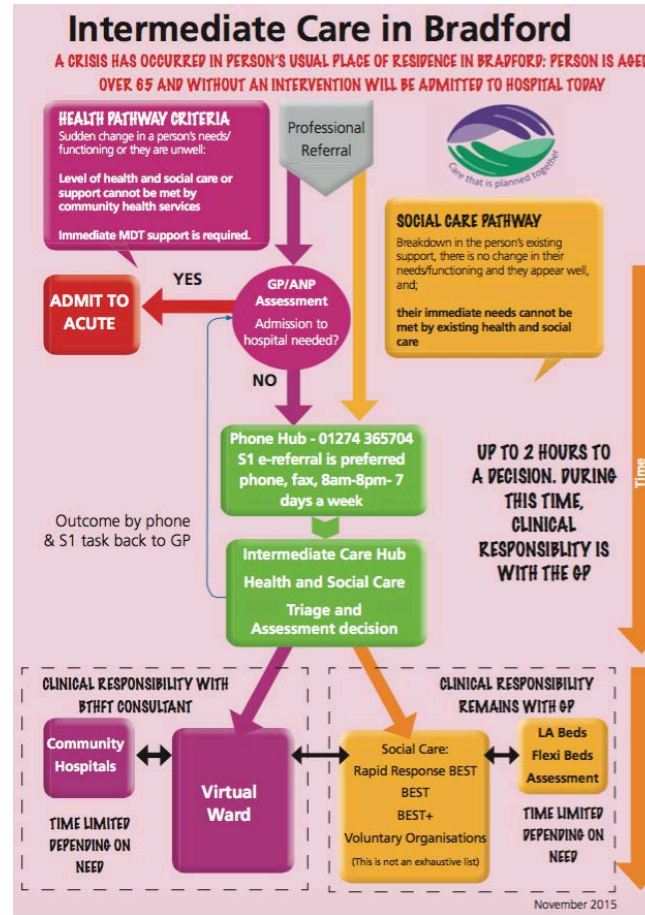
key elements of Hub...

- Integrated/multidisciplinary
- ‘blurred boundary’ working
- robust governance structure
- daily multidisciplinary ward rounds
- CGA focus
- Point of care testing - istat



- Step Down (D2A) – Oct 2012
- Step Up (GPs/A@E) – Nov 2015

Step up...



88 F

Hx OA

Breast carcinoma

3FF

Lived alone

Mobile with stick

Supported/supports family (learning difficulties)

Legs gave way

R supracondylar (above elbow back slab)

Facial injury (sutures)

Transfer with 1-2

“ keen to go home ”

98 F

Trip fall with minor soft tissue injury

Mobile

Home + assess

4pm some delirious aspects

7pm home

A little muddled

Settled in

Overnight visit

Next day **“answered door dressed with lippy on”**

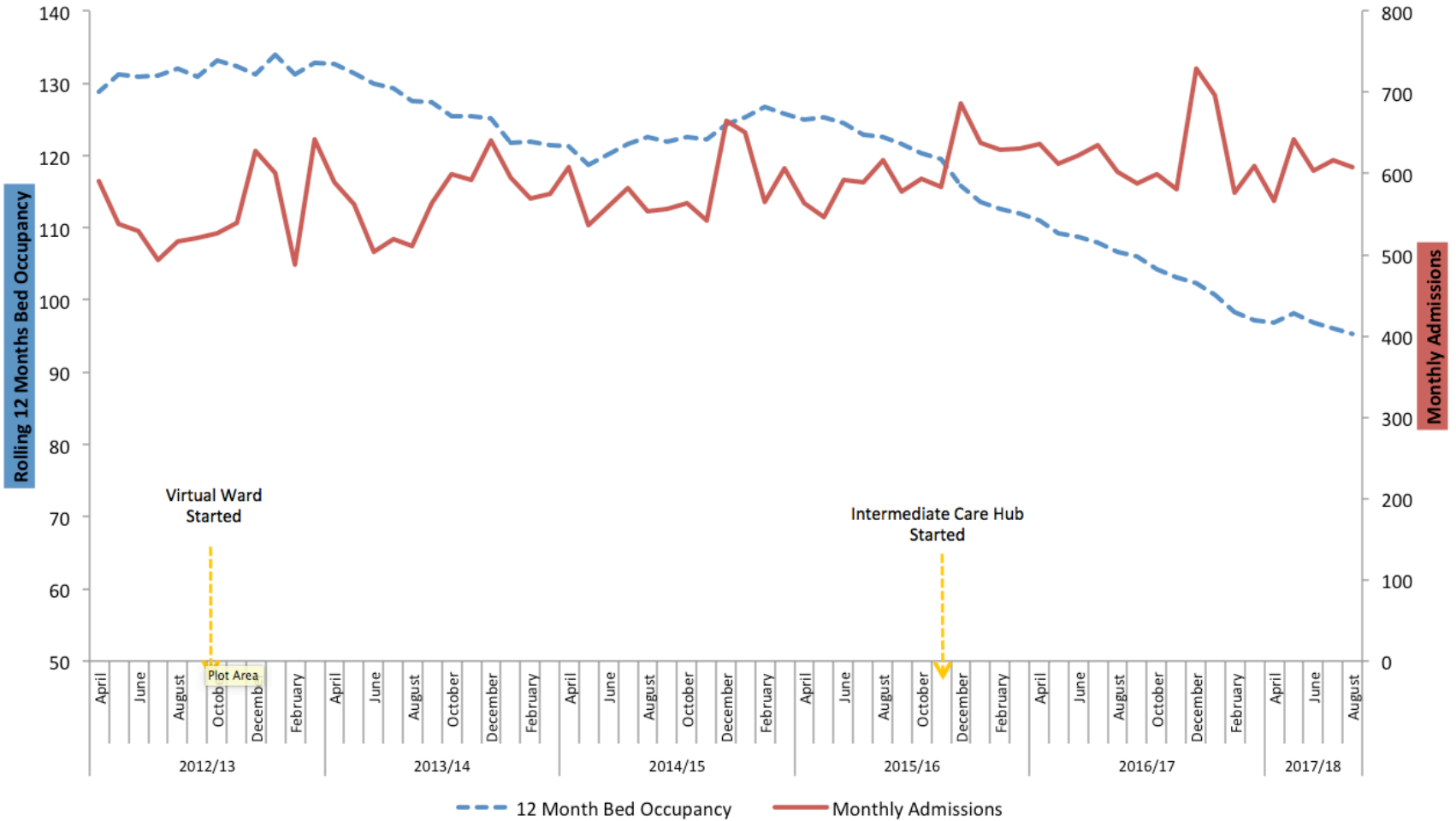
activity (2016-2017)...

- Step down 1723 (143/mth)
- Step up 1100 (92/mth)
- Bed bureau triages 1360 (114/mth)
- *Average duration of service = 7.5 days*

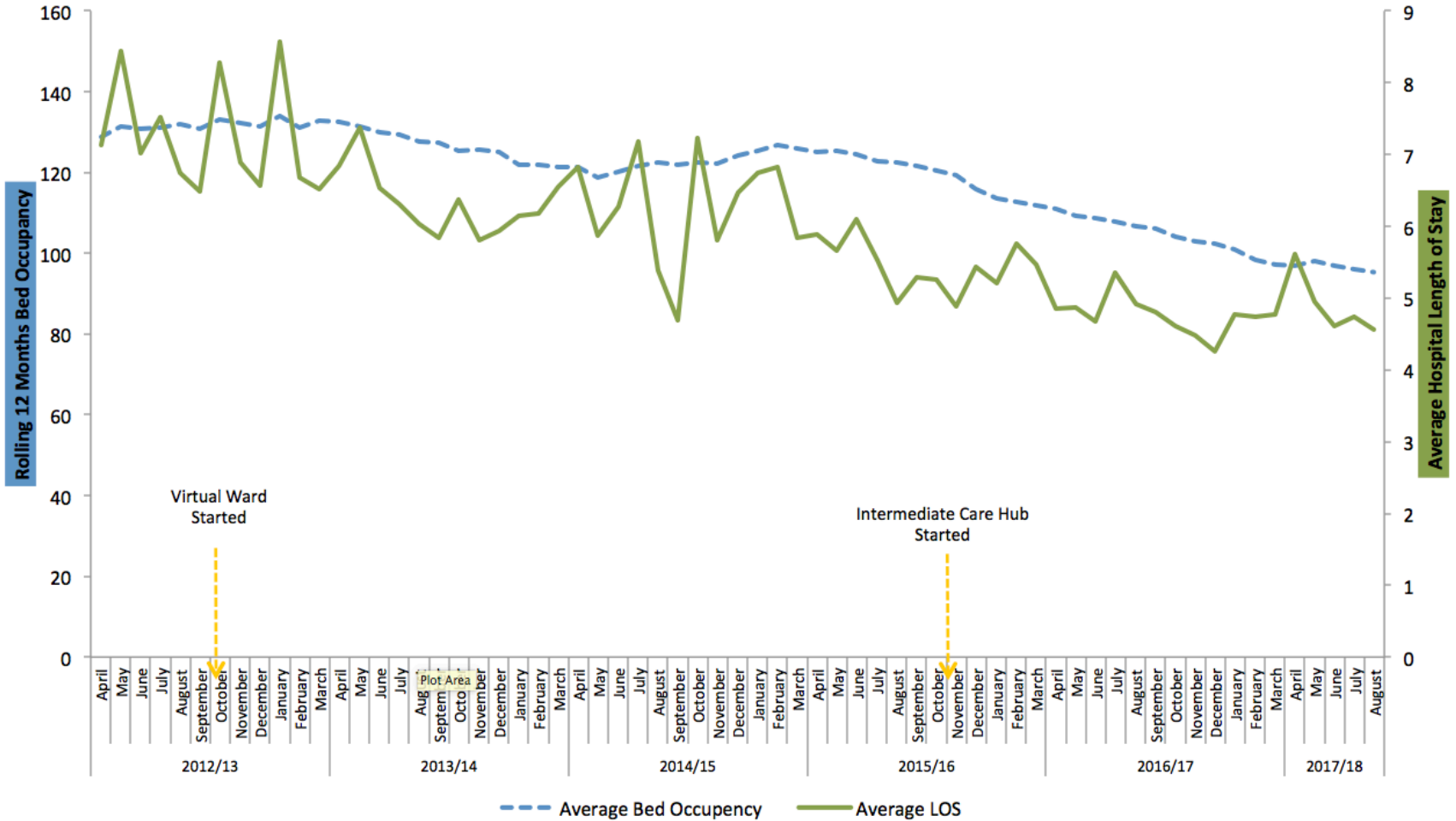
some outcomes...

- Data on LoS...
- Health quality/outcome (EQ-5D)
- Any harm??
- Patient experience (PREM)

Rolling 12 Monthly Average Bed Occupancy vs Number of Admissions for Geriatric Medicine



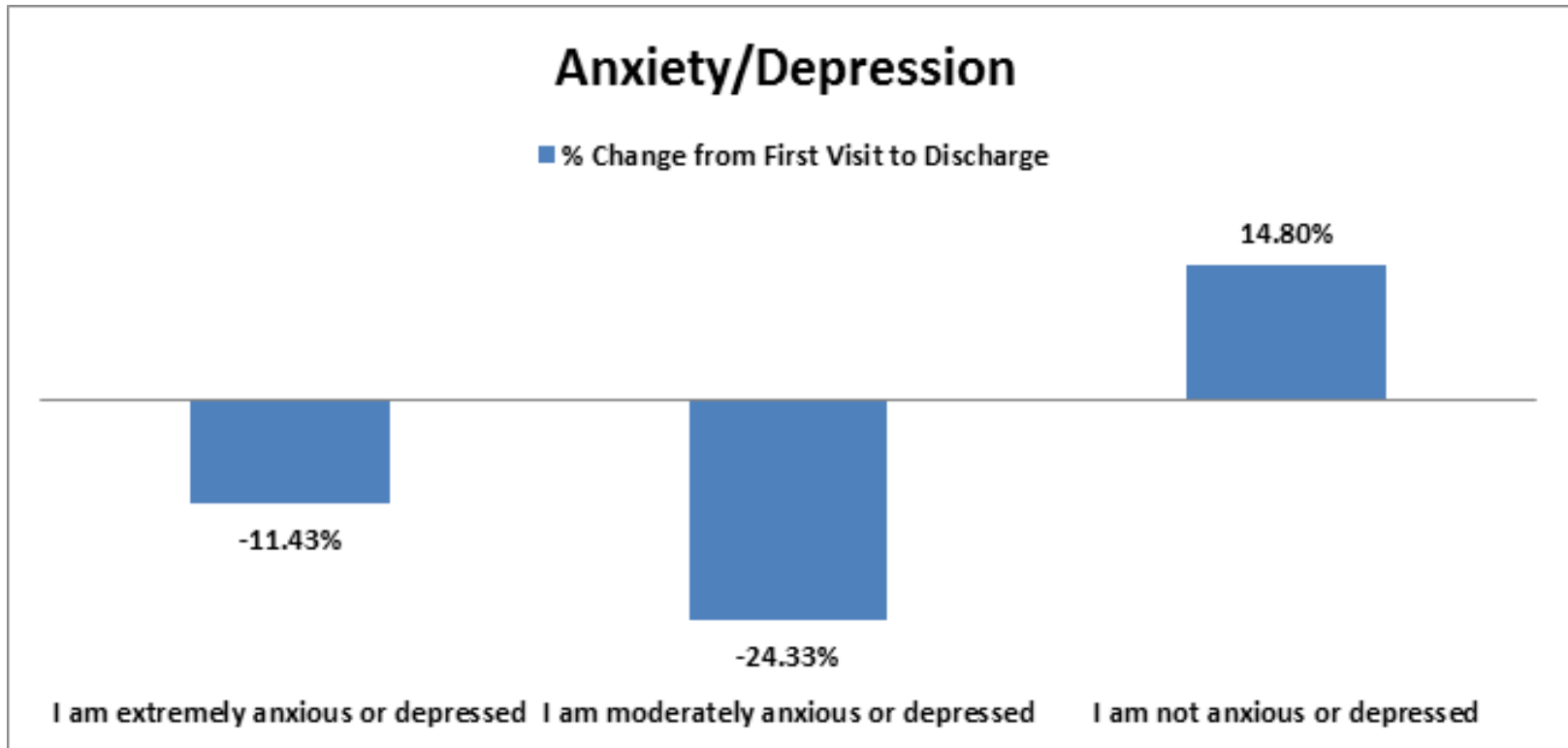
Rolling 12 Monthly Average Bed Occupancy vs Length of Stay for Geriatric Medicine

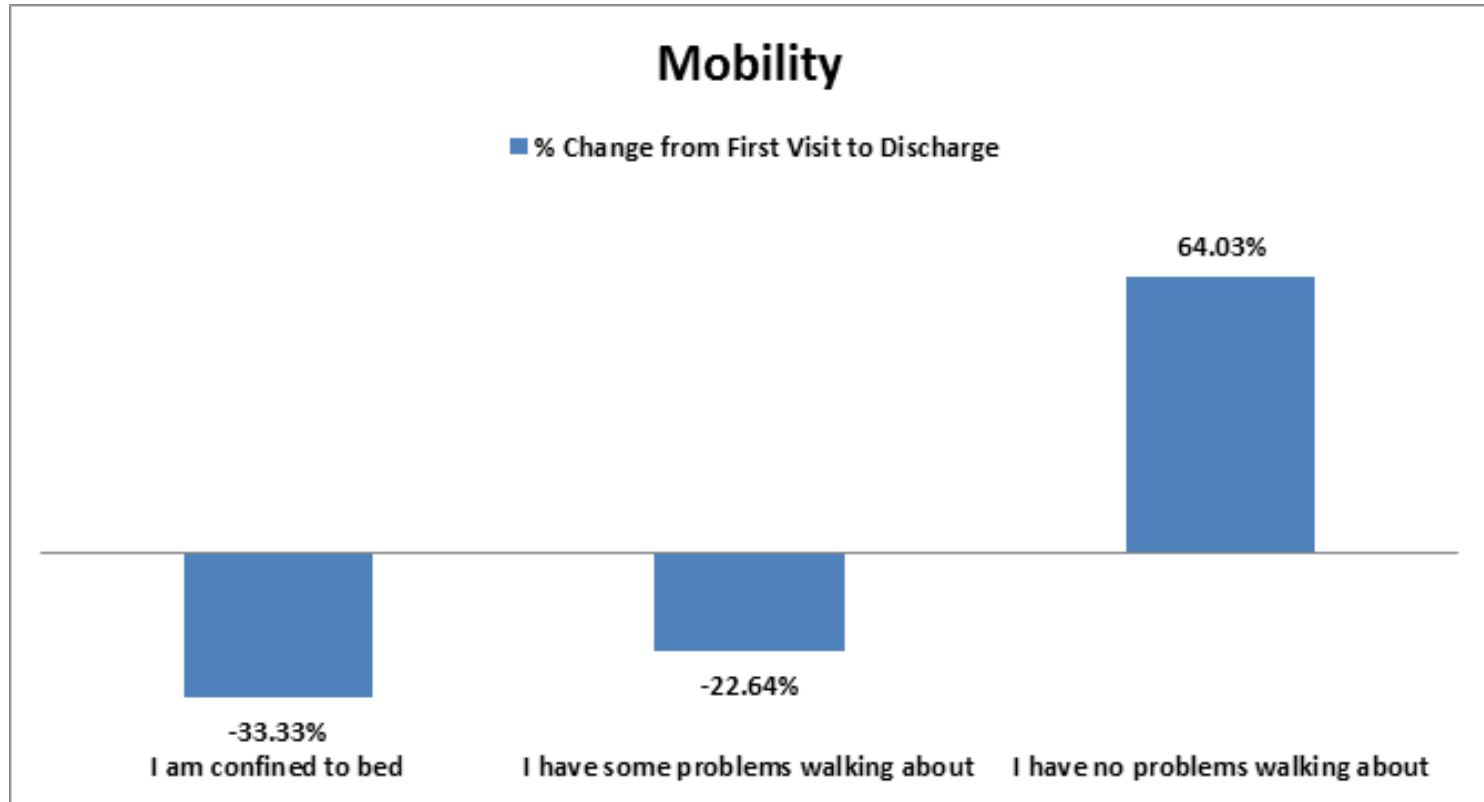


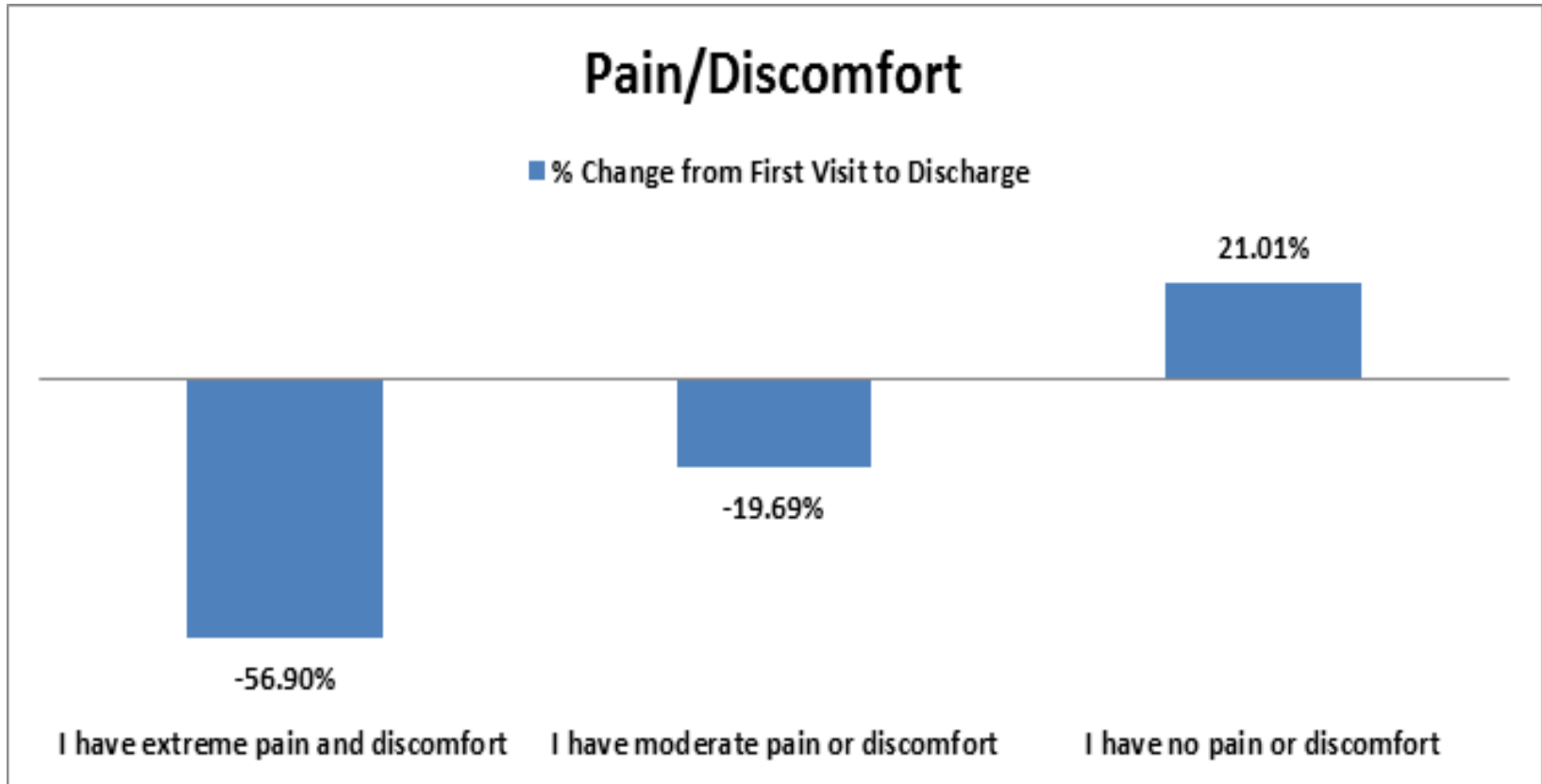
Hip fracture outcomes....

	April 2011-April 2012	2016	
Surgery < 36 hrs	52%	88.4%	(70.6)
Geriatric assessment < 72hrs	74%	98.1%	(88.7)
LoS	18 days	11days	(16.6)
Femoral nerve Block	0%	> 80 %	
Best Practice Tariff	20%	87.7%	(59.2)

EQ5D...







Self Care

■ % Change from First Visit to Discharge

36.98%

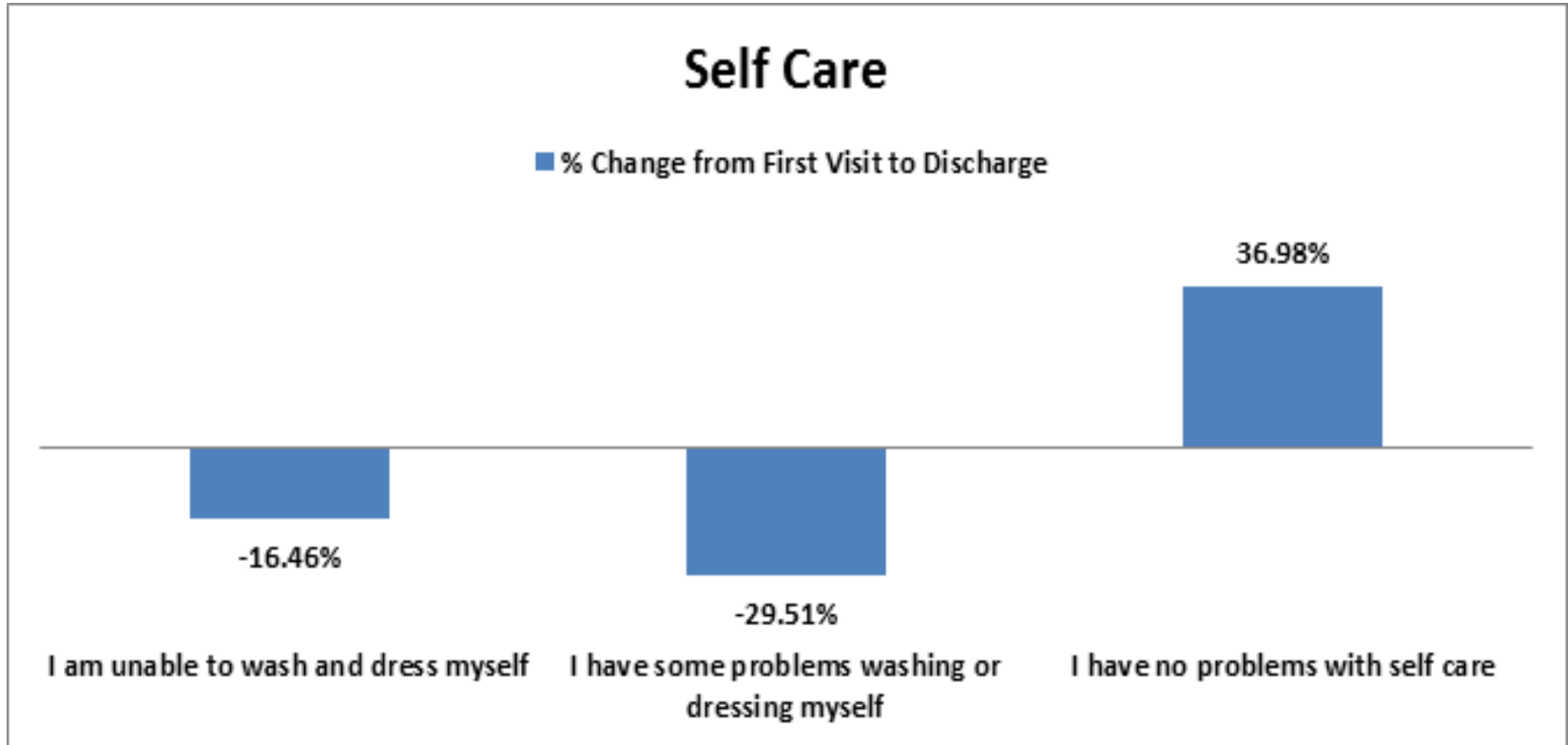
-16.46%

-29.51%

I am unable to wash and dress myself

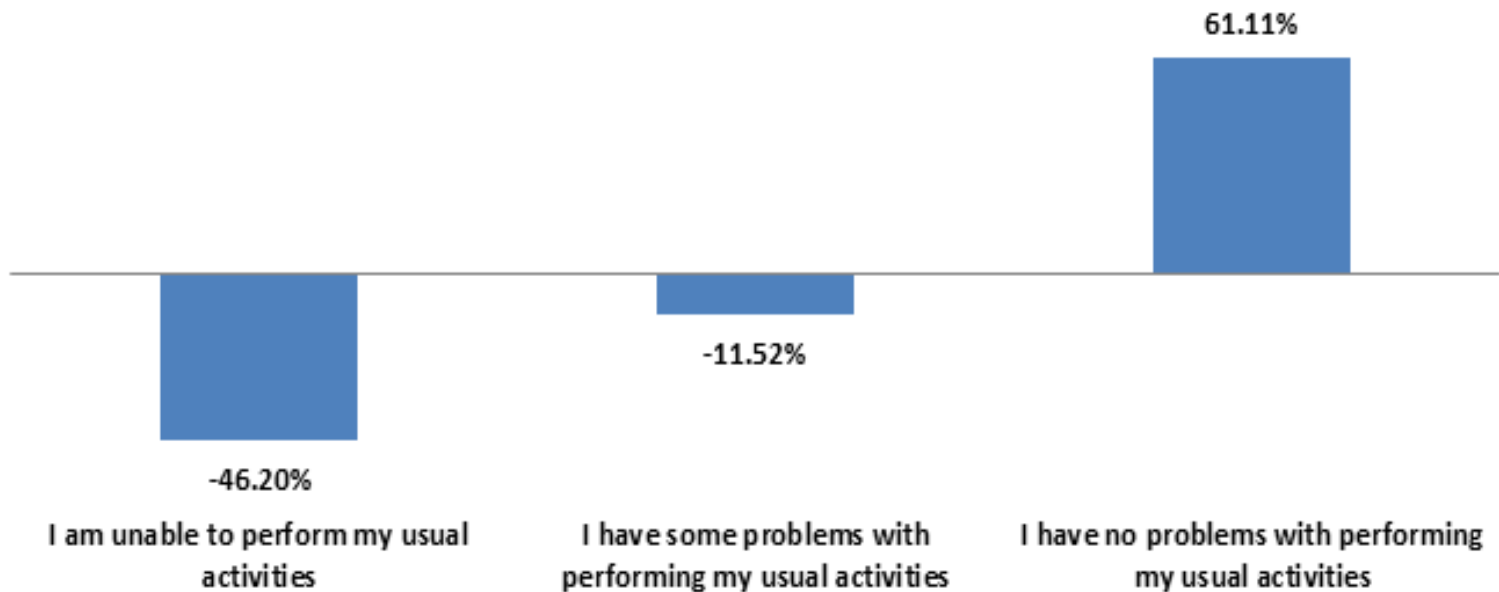
I have some problems washing or dressing myself

I have no problems with self care



Usual Activities(work, housework)

■ % Change from First Visit to Discharge



any harm??...

- Mortality
- Readmission

Criteria	Number of Re-Admissions	Total Non-Elective Admissions	% of Total Admissions
14 Days Non-Elective Readmissions 2 years Before VW	1011	12411	8.15%
14 Days Non-Elective Readmissions 2 year After VW	1082	13130	8.24%
30 Days Non-Elective Readmissions 2 year Before VW	1807	12411	14.56%
30 Days Non-Elective Readmissions 2y years After VW	1907	13130	14.52%

Some comments...

“You denied me a hospital bed- it’s my right”



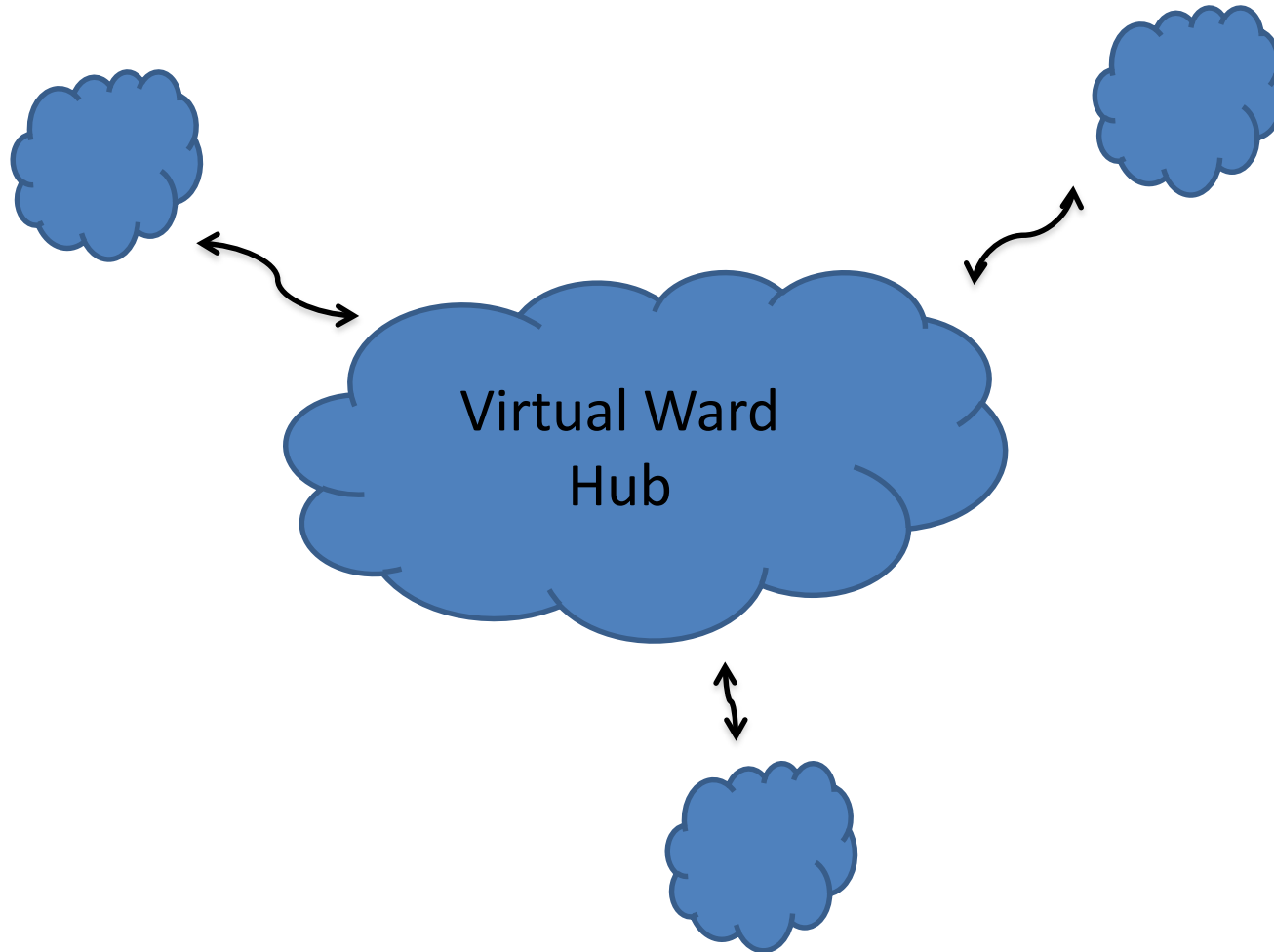
At age 85 this is the first time I have ever needed help for myself and the care of the Virtual Ward team has been greatly appreciated.

There is nothing to suggest.

The team were wonderful, I was very happy with my treatment.

Thank you

This was a new system to me. I am very impressed the contrast between hospital care being “home alone” was eased considerably, anxiety and stress much relieved. 10 out of 10
Thank you



Top line achievements...

- Improved patient outcomes- PREM, EQ5D
- Achieved cross organisational boundary working
- Flexible / blurred boundary working practices
- Economy improvement- LOS, bed days
- Improved NoF outcomes with service change

'Improving Value in the Care of Frail Older Patients' category.

FOR HEALTHCARE LEADERS
HSJ 
VALUE IN HEALTHCARE
AWARDS

